Terms and Conditions

Please note that because Flow Into Your Highest Potential Retreats are limited to a small number of attendees, to allow for a more personable, intimate experience, our cancellation policy is in place to help guests and us alike work together sharing expenses that may arise from unexpected cancellations.

Payment Due Dates

Hold Deposit of EUR 600 is due at the time of booking. 50% of final balance is due 120 days before retreat start date. The remaining 50% of the balance is due 95 days before retreat start date. Any refunds allowed will incur a 3% processing fee.

Cancellation Policy

We understand that unforeseen circumstances can arise. Please read the following policy carefully, as it outlines the terms related to cancellations, refunds, and responsibilities.

Participant Cancellations

- **95 days or more** prior to the retreat start date: All payments made will be refunded, minus a non-refundable fee of **EUR 300**.
- 94 days or less prior to the retreat: Payments are non-refundable, unless you are able to find someone to take your place. In that case, we will issue a refund upon receipt of the replacement participant's full payment, minus the EUR 300 administrative fee.

Retreat Cancellations

- In the unlikely event that we must cancel the retreat for reasons within our control, you will receive a full refund of all payments made up to the time of cancellation.
- However, we cannot be held responsible for any additional costs incurred, such as airfare, accommodations, or other travel-related expenses.

Force Majeure (Unforeseen Events)

In the case of retreat cancellation due to circumstances beyond our control — such as severe weather, natural disasters, epidemics, pandemics, political unrest, or other **force majeure** events — any refunds will depend on what we are able to recover from the retreat venue.

Please note: We cannot offer compensation for airfare, accommodation, or other travel costs incurred under such circumstances.

Travel Insurance

No one books a retreat with the intention of cancelling, but unexpected events can happen. We **strongly recommend** purchasing comprehensive travel insurance that includes:

- Trip cancellation/interruption coverage (in the event of illness, injury, or emergencies)
- Medical coverage while abroad

This is the best way to protect your investment.

Participant Responsibility

Flow Into Your Highest Potential Retreat is **not liable** for any personal expenses, including airfare, accommodations, or other travel costs, incurred due to changes in itinerary or retreat cancellation, **regardless of the reason**.

It is your responsibility to read and understand our cancellation policy. **Exceptions cannot be made** for any reason, including personal emergencies, illness/injury, or weather conditions.

We are unable to offer refunds or credits for:

- Failure to attend
- Arriving late
- Leaving the retreat early
- Incomplete participation

It is your responsibility to read and understand our cancellation policies.